

Product Safety Recall

Date – 01/09/2005

Horwood Homewares recalls Stellar Classic 5-Piece Saucepan Sets



S1F4B Stellar Classic 5 Piece Set

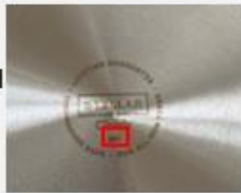


S1F5B Stellar Classic 5 Piece Set



Example of packaging label showing location of product code.

Batch codes can be found printed on the base of each saucepan:



Products and batches affected:

- **Product code S1F4B. "Stellar Classic Deep 5 piece set"** – Batch 357, Batch 359, Batch 363
- **Product code S1F5B. "Stellar Classic Deep 5 piece set"** – Batch 354

The products in scope of this recall were on sale between July 2024 and 1st September 2025

Why is this product dangerous?

In a small number of cases, the welding on the handle of the long handled saucepans in the set may weaken and the top left weld of 4 separate welds may detach during use. The failure of the weld will weaken the strength of the handle.

What to do

If you have purchased either of the saucepan sets listed in this recall, please stop using it and return it to us to be replaced. Please contact our customer care team at customerservice@horwood.co.uk or 0044117 940 0000.

We will arrange for free collection and replacement of your cookware set.

Remedies for consumers

We will replace any affected products with a brand new set from a separate batch of product which is verified to be unaffected by this recall.

Spread the word about this recall, especially if you know that the recalled product was offered, lent or sold to someone else

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Contact

Please contact our customer care team at customerservice@horwood.co.uk or 0044117 940 0000 if you have any concerns

We apologise for the inconvenience this may cause and assure customers of our continuing commitment to the highest standard of product quality and safety.

You may contact Brown Thomas – Arnotts customer services at:

onlinecustomerservice@arnotts.ie

0818 303062

Brown Thomas | Arnotts

12 Henry St | Dublin 1

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